LOCAL TELEPHONE COMPANY

ANNUAL REPORT

OF THE



NAME

Cleveland County Telephone Company

(Here show in full the exact corporate, firm or individual name of the respondent)

LOCATED AT

206 Pine Street, Rison, AR 71665

(Here give the location, including street and number of the respondent's main business office within the State)

COMPANY#

(Here give the APSC-assigned company number)

TO THE

ARKANSAS PUBLIC SERVICE COMMISSION



COVERING ALL OPERATIONS

FOR THE YEAR ENDING DECEMBER 31, 2018

LETTER OF TRANSMITTAL

	To: Arkansas Public Service Commission Post Office Box 400 Little Rock, Arkansas 72203-0400
	Submitted herewith is the annual report covering the operation of Cleveland County Telephone Company of 206 Pine Street, Rison, AR 71665 for the year ending December 31, 2018. This report is submitted in accordance with Section 51 of Act 324 of the 1935 Acts of Arkansas. The following report has been carefully examined by me, and I have executed the verification given below. (Signature)
	VERIFICATION (Title)
	STATE OF) ss. COUNTY OF I, the undersigned, Cleveland County Telephone Company (Company) been prepared under my direction from the original books, papers, and records of said utility: that I have carefully examined the same, and declare the same a complete and correct statement of the business and affairs of said utility in respect to each and every matter and thing set forth, to the best of my knowledge, information, and belief; and I further say that no deductions were made before stating the gross revenues, and that accounts and figures contained in the foregoing statements embrace all of the financial transactions for the period in this report.
FOR THE	Subscribed and sworn to before me this day of 2019 My Commission Expires 76610, 2019 RAMONA ROSIERE YEAR ENDINGS Beite Meer Real 1, 2018 State of Missouri Commissioned for Newton County My Commission Expires: February 10, 2020 Commission Number: 12382857 (Signature of Notary

GENERAL INSTRUCTIONS, DEFINITIONS, ETC.

1	Two (2) copies of this report, properly filled out and verified shall be filed with the Utility Division of the Arkansas Public Service Commission, Little Rock, Arkansas, on or before the 31st day of March following the close of the calendar year for which the report is made.
2	The word "respondent" in the following inquiries means the person, firm, association or company in whose behalf the report is made.
3	If any schedule does not apply to the respondent, such fact should be shown on the schedule by the words "not applicable."
4	Except in cases where they are especially authorized, cancellations, arbitrary check marks, and the like must not be used either as partial or entire answers to inquiries.
5	Reports should be made out by means which result in a permanent record. The copy in all cases shall be made out in permanent black ink or with permanent black typewriter ribbon. Entries of a contrary or opposite character (such as decreases reported in a column providing for both increases and decreases) should be shown in red ink or enclosed in parentheses.
6	This report will be scanned in. Please bind with clips only.
7	Answers to inquiries contained in the following forms must be complete. No answer will be accepted as satisfactory which attempts by reference to any paper, document, or return of previous years or other reports, other than the present report, to make the paper or document or portion thereof thus referred to a part of the answer without setting it out. Each report must be complete within itself.
8	In cases where the schedules provided in this report do not contain sufficient space or the information called for, or if it is otherwise necessary or desirable, additional statements or schedules may be inserted for the purpose of further explanation of accounts or schedules. They should be legibly made on paper of durable quality and should conform with this form in size of page and width of margin. This also applies to all special or unusual entries not provided for in this form. Where information called for herein is not given, state fully the reason for its omission
9	Schedules supporting the revenue accounts and furnishing statistics should be so arranged as to effect a division in the operations as to those inside and outside the state.
10	Answers to all inquiries may be in even dollar figures, with cents omitted and with agreeing totals.
11	Each respondent should make its report in duplicate, retaining one copy for its files for reference, in case correspondence with regard to such report becomes necessary. For this reason, several copies of the accompanying forms are sent to each utility company concerned.

Give the name, title, office address, telephone number and e-mail address of the person to whom any correspondence concerning this report should be addressed:					
Name Dianne Stanley Title Controller					
Address P.O. Box 549, Seneca, MO 64865-05	549				
Telephone Number 417-776-2247					
E-Mail <u>dstanley@kc.rr.com</u>					
Give the name, address, telephone number and e-mail address of the resident agent:					
Name Lawrence Chisenhall Telephone Number 501-687-1441					
Address 425 West Capitol Ave., Suite 3400, Little Rock, AR 72201					
E-Mail lchisenhall@barerlawfirm.com					

IDENTITY OF RESPONDENT

1.	Give the exact name by which respondent was known in law at the close of the year. Use the initial word "The" only when it is part of the name:				
	Cleveland County Telephone Company				
2.	Give the location (including street and number) of (a) the main Arkansas business office of respondent at the close of the year, and (b) if respondent is a foreign corporation, the main business office if not in this state:				
	(a) 206 Pine Street, Rison, AR 71665-0366 (b)				
3.	Indicate by an ${\bf x}$ in the proper space (a) the type of service rendered, and (b) the type of organization under which respondent was operating at the end of the year.				
	(a) () Electric, () Gas, () Water, (X) Telephone, () Other				
	(b) () Proprietorship, () Partnership, () Joint Stock Association, (X) Corporation, () Other (describe below):				
4.	If respondent is not a corporation, give (a) date of organization, and (b) name of the proprietor or the names of all partners, and the extent of their respective interest at the close of the year. N/A (a)				
	(b)				
5.	If a corporation, indicate (a) in which state respondent is incorporated, (b) date of incorporation, and (c) designation of the general law under which respondent was incorporated, or, if under special charter, the date of passage of the act:				
	(a) Arkansas				
	(b) 5/3/1955				
	(c) Domestic Business Corporation				
6.	State whether or not respondent during the year conducted any part of its business within the State of Arkansas under a name or names other than that shown in response to inquiry No. 1 above, and, if so, give full particulars:				
	N/A				

	7.	State whether respondent is a consolidated or merged company. If so, (a) give date and authority for each consolidation or merger, (b) name all constituent and merged companies, and (c) give like particulars as required of the respondent in inquiry No. 5 above: N/A	
		(a)	
		(b)	
		(c)	
	8.	State whether respondent is a reorganized company. If so, give (a) name of original corporation, (b) date of reorganization, (c) reference to the laws under which it was reorganized and (d) state the occasion of the reorganization, whether because of foreclosure of mortgage or otherwise, giving full particulars. N/A	
٧G	DEC	(a)	
		(b)	
		(c)	
		(d)	
	9.	Was respondent subject to a receivership or other trust at any time during the year? NO If so, state:	
		(a) Name of receiver or trustee:	
		(b) Name of beneficiary or beneficiaries for whom trust was maintained:	
		(c) Purpose of the trust:	
		(d) Give (1) date of creation of receivership or other trust, and (2) date of acquisition of respondent: (1) (2)	
	10.	Did the respondent act in any of the capacities listed in Paragraph (a) below during the past year? YES If so,	
		(a) Indicate the applicable one by an X in the proper space:	
		(X) Guarantor,() Principalobligor to a surety contract,() Principalobligor to a guaranty contract.	
		(b) Insert a statement showing the character, extent, and terms of the primary agreement or obligation, including (1) names of all parties involved, (2) extent of liability of respondent, whether contingent or actual, (3) extent of liabilities of the other parties, whether contingent or actual, and (4) security taken or offered by respondent.	
		See attached	

Attachment to question 10. (b) Local Telephone Company Annual Report

The Company was a party to a purchase agreement dated December 31, 2015 whereby Ark-O Holdings, Inc. purchased all the common stock of the Company. As a condition of the purchase agreement the lender (CoBank) required the Company to guarantee the loan. The purchase agreement included two other telephone companies and they also guarantee the debt. Total amount of debt guaranteed by all parties to the agreement is \$10,500,000.

DIRECTORS

Give the name and office addresses of all directors at the close of the year, and dates of beginning and expiration of terms. Chairman (*) and Secretary (**) marked by asterisks.

Name of Director	Office Address	Date of Term		
Name of Director	Office Address	Beginning	End	
W. Jay Mitchell	P.O. Box 549 Seneca, MO 64865	1/1/18	12/31/18	
Brian J. Mitchell	P.O. Box 549 Seneca, MO 64865	1/1/18	12/31/18	
Dianne M. Stanley	P.O. Box 549 Seneca, MO 64865	1/1/18	12/31/18	

PRINCIPAL OFFICERS AND KEY MANAGEMENT PERSONNEL

Give the title of the principal officers, managers and key personnel, the names and office addresses of persons holding such positions at the close of the year.

Title	Name of person holding office at close of year	Office Address		
President	W. Jay Mitchell	P.O. Box 549 Seneca, MO 64865		
Vice-President	Brian J. Mitchell	P.O. Box 549 Seneca, MO 64865		

FOR THE YEAR ENDING DECEMBER 31, 2018

GROSS ASSESSABLE REVENUES		
Description	Amount	
ARKANSAS GROSS ASSESSABLE REVENUES (excluding Interstate Tolls)	\$1,124,049	

LOCAL EXCHANGE SERVICE STATISTICS

ACCESS LINES	ARKANSAS
Residence	1,415
Business	316
TOTAL RESIDENTIAL & BUSINESS ACCESS LINES	1,731
PBX Access Lines	39
Coin or Credit Card Paystation Access Lines	
Company Official Access Lines (Numbers)	33
TOTAL ACCESS LINES	1,803

STATEMENT OF ACCURACY

I do hereby state that the amounts contained in this report are true and accurate, schedules have been cross-referenced by use of the attached check list, and that the accuracy of all totals has been verified by me or under my supervision. Should I or anyone under my supervision become aware of any error in or omission from this report, I will take steps to notify the Arkansas Public Service Commission of such error or omission and provide corrected schedules as soon as possible.

President/General Manager

COMPANY CONTACTS

Company Information				
Company Name	Company Name Cleveland County Telephone Company			
dba				
Official Mailing Address P.O. Box 549, Seneca, MO. 648565				
Mailing Address for APSC Annual Assessment Invoice	P.O. Box 549, Seneca, MO. 648565			

AREA	PERSON TO CONTACT	PHONE #	FAX#	E-MAIL
Annual Report	Dianne Stanley	417-776-2247	417-776-1234	dstanley@kc.rr.com
APSC Annual Assessment	Dianne Stanley	417-776-2247	417-776-1234	dstanley@kc.rr.com
Tariffs	W. Jay Mitchell	417-776-2247	417-776-1234	ramona@sgobroadband.com
Property Taxes	Ramona Rosiere	417-776-2247	417-776-1234	ramona@sgobroadband.com
Regulatory Affairs	W. Jay Mitchell	417-776-2247	417-776-1234	ramona@sgobroadband.com

Please list the number of utility employees located in Arkansas	2